



FREQUENTLY ASKED QUESTIONS

EVIDENCE OF IDENTITY

CAN I USE TWO PRIMARY DOCUMENTS TO MAKE UP THE 100 POINTS

No. You can only use **one** primary document. Primary and secondary documents serve different purposes when proving identity and it is not possible to substitute one for the other.

IF I DO NOT HAVE A PRIMARY DOCUMENT, CAN I MAKE UP THE 100 POINTS FROM A SELECTION OF SECONDARY DOCUMENTS ONLY?

Yes. An applicant can make up the 100 points from the secondary list. Within the documents produced, however, the combination of documents used **MUST** show an example of your date of birth, current residential address, contain a photograph of yourself and a sample of your signature.

CAN I USE AN OVERSEAS PASSPORT?

Yes. Passports need not be Australian.

CAN I USE AN OVERSEAS BIRTH CERTIFICATE?

No. Only full birth certificates issued by the Registrar/Registry of Births, Deaths and Marriages in any Australian State or Territory are acceptable.

CAN I USE A BIRTH CERTIFICATE EXTRACT?

No. Only a full birth certificate issued by the Registrar/Registry of Births, Deaths and Marriages in any Australian State or Territory is acceptable.

WHAT IF I HAVE CHANGED MY NAME?

You need to provide evidence of your identity in your new name to the value of 100 points. You cannot use any documents that use a different name. If you have previously had a *Certificate of Competency* and have changed your name, contact WorkCover on **13 10 50** about changing your name details. You must contact WorkCover before attending Australia Post.

CAN I USE MY CREDIT CARD AND MY BANK ACCESS CARD?

If you want to use more than one credit card and savings account card or bank statement, they must be from different banks.

I HAVEN'T GOT MY CENTRELINK CARD YET BUT I HAVE EVIDENCE OF MY APPLICATION. CAN I USE THAT?

No. Only a card issued by Centrelink can be used.

MY DRIVER'S LICENCE HAS EXPIRED. CAN I USE THAT?

No. All documents must be current, except for passports, which can be used up to two years after they have expired. You will need to provide other evidence of your identity.

I HAVE JUST ARRIVED IN AUSTRALIA AND I HAVE A PASSPORT BUT NO PROPERTY, UTILITIES OR VEHICLE PAPERS. WHAT CAN I USE?

As a new arrival, you would have a current passport. This is worth 70 points and you will need to provide another 30 points from the list of options. If you don't have any of the documents on the list, you will need to obtain them. An option would be to obtain an Australian driver's licence or photo card, together with a bank/credit card or statement.

I AM 18 AND LIVE WITH MY PARENTS. CAN I USE MY SCHOOL ID OR TRAVEL CARD?

No. You can only use the documents on the evidence of identity list. Young people need to establish their identity, too. If you don't have a passport, obtain a copy of your birth certificate. Other documents you may have, or may be able to obtain include a Medicare card, or a bank access card or statement.

WHERE CAN I GET A BIRTH CERTIFICATE OR BIRTH CARD?

You can obtain these from the Registrar of Births, Deaths and Marriages in your state of birth. The website for the NSW Registry is www.bdm.nsw.gov.au, or phone **1300 655 236**. There is an equivalent registry in each Australian State or Territory and you can visit their websites from the NSW website.

WHAT IS A NSW PHOTO CARD (RTA ISSUED)?

The NSW photo card is a voluntary card for people who do not hold a current NSW driver's licence, or other form of photo identification, to help them identify themselves. The NSW photo card replaces the proof of age card – a current proof of age card is valid until 13 December 2008. Other RTA-issued cards, such as traffic controllers or shooters licences, are not acceptable.

To find out the RTA requirements, costs and how to apply for a NSW photo card contact the RTA on **13 22 13**. Alternatively, visit their website www.rta.nsw.gov.au or a local registry.

I AM AN INDIGENOUS PERSON LIVING IN A REMOTE AREA. HOW DO I PROVIDE EVIDENCE OF MY IDENTITY?

In rare cases, arrangements can be made for substitution of documents for Aboriginals and Torres Strait Islanders living in remote areas. Contact WorkCover on **13 10 50** for more information.

CAN I PRESENT A CERTIFIED COPY OF MY EVIDENCE OF IDENTITY DOCUMENTS?

No. Only original documents will be accepted.

